

Kigali, 9th March 2020

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NOTICE FOR TOURISM AND TRAVEL STAKEHOLDERS ON THE COVID-19 (CORONA VIRUS) OUTBREAK

The World Health Organization (WHO) has declared the COVID-19 outbreak as a public health emergency of international concern.

In response, the Government of Rwanda has established a multidisciplinary team led by the Office of the Prime Minister in conjunction with, among others, the Ministries of Health, Local Government and security organs to strengthen the country's level of preparedness. Increased surveillance measures at all points of entry using high-tech equipment and medics to screen and check travel histories of all visitors, have been intensified.

The Rwanda Development Board (RDB) assures all travellers and tourism stakeholders that Rwanda has not registered any case of COVID-19. Tourism services continue to operate normally in all attractions of the country.

RDB also recognizes that under the current global environment, some tourists may find it necessary to reschedule their travel plans and restrict international travel. As a result, cancellation/postponement rules are hereby revised as follows:

- Removal of the 7-day notice period prior to visit date, for tourists to postpone their park permits (Subject to submission of official documentation and availability)
- Removal of the 30-day requirement prior to visit date, for tour operators to have submitted the final payment for reserved permits (Subject to submission of official documentation and availability)
- Tourists who wish to postpone their park permits because of flight cancellations or travel ban or being infected with COVID-19 have up to 2 years to postpone their bookings at no extra cost. (Subject to submission of official documentation and availability)
- Tourists who purchased low season discounted permits for mountain gorilla trekking are free to postpone and consume them anytime within a period of 2 years. (Subject to availability).
- MICE (Meetings, Incentives, Conferences & Events) tourists who purchased discounted permits for mountain gorilla trekking are free to postpone and consume them anytime within a period of 2 years (Subject to availability).

This offer, unless otherwise modified, is available for six months from date of signature of this announcement, and visits to the national parks or any other attractions following such permit modifications, must be conducted once and within two years from date of signature here under.

RDB stands in solidarity with the rest of the world, in collectively dealing with the COVID-19 global threat.

Signed by,



Clare Akamanzi
Chief Executive Officer
Rwanda Development Board

